



ACCESS RULES

It is warmly recommended to reach the venue at least one hour before the beginning of the Competition.

All spectators accessing the venue might be subject to screening/pat-down and bag search by the Venue Security Team and Police.

For security reasons, the following items are **STRICTLY FORBIDDEN**:

- Explosive devices and fireworks
- Flares
- Smoke bombs
- Toxic or poisonous substances (in any form or container)
- Firearms (or parts of them, except for weapons carried by Police and authorized military personnel)
- Bladed or cold weapons and other objects that may be used for causing injuries (knives, scissors, daggers, swords, pocket knives, drills, saws, harpoons, arrows, axes, screwdrivers, needles, hammers, pliers, batons, or other)
- Alcoholic liquids and drinks
- Selfie sticks
- Glass containers or objects
- Needles
- Razors
- Helmets
- Any items that can be used for protesting and demonstrating, including posters and placards, banners, and ropes

Any political demonstrations will be prohibited during the Competition. Items with a political, religious or other theme that may be used to offend or incite discord are prohibited.

Animals are not allowed inside the Venue.

The following objects are **ALLOWED**:

- Small bags and backpacks
- Non-alcoholic drinks meant for personal consumption are allowed provided that they do not exceed 500 ml quantity; however the caps will be removed before passing through the screening areas. Police Officers might ask the holder to sip the liquid in order to prove the content
- Medical prescription is compulsory for those who need to carry medical devices with them.
- Up to five items of personal care products including sunscreen and insect repellent will be allowed, as long as they are in the original packaging.
- Food will only be allowed provided that is in the original and sealed packaging.
- Any umbrellas must be small, folding, and have no sharp edges.



PHOTOS AND VIDEO POLICY

Ticket holders consent to being photographed, filmed or taped, by the Local Organising Committee, by the FIG or by third parties appointed and / or authorised by them.

The Local Organising Committee, the FIG or third parties appointed and / or authorised by them shall, without requirement of the payment of money or any other form of consideration, have the right to broadcast, publish, license and use any such photographs, films, recordings or images of a ticket holder in perpetuity.

Ticket holders may capture and / or transmit still images taken within venues including by sharing such still images on social media and the internet provided such capture is made solely for personal, private, non-commercial and non-promotional purposes. The use of professional photography equipment, flash photography and strobes of any kind is strictly forbidden.

Ticket holders may capture, record and / or transmit audio and video taken from venues, solely for personal, private, non-commercial and non-promotional purposes, with the exclusion of licensing, broadcasting and / or publishing any such video and / or sound recordings including on social media and the internet.

The use of live streaming apps is not allowed in the venue during FIG events.

Ticket holders are allowed to bring signs and banners that are supportive of the athletes and national teams. However, signs or banners with any other type of message are not allowed. Any signs and / or banners must not be larger than 60 cm x 90 cm or block the view of other spectators when displayed.

The FIG reserves the right to confiscate any videos or photos taken in violation of this policy. There are no ticket refunds for violating policy. Any person violating this policy may, at the sole discretion of the FIG, be subject to immediate ejection from the venue and may be refused entry to other FIG sanctioned events.

TICKETS AND VENUE TICKET OFFICE

Tickets are available on:

- www.ticketone.it and authorized selling stores
- www.rgwch2017.com

Ticket resolution will be available on venue through all competitions.

VTO opening and closing time is as follow:

27/8 dalle 15.30 alle 19.00
28/8 dalle 15.30 alle 19.00
29/8 dalle 15.30 alle 19.00
30/8 dalle 8.00 alle 20.00
31/8 dalle 8.00 alle 20.00
01/09 dalle 12.00 alle 19.30
02/09 dalle 11.00 alle 19.30
03/09 dalle 10.00 alle 16.00

For the “ticket pick up at the venue” option you will need to show the purchase confirmation together with an ID document at the dedicated counter.